

Quality Policy Statement

Policy statement

Novelite Project Management Consultancy is a leading Project Management company driven by a robust workforce of Project Managers, Team Leaders, Engineers and other multi-skilled technical resources. At Novelite, our governing principle is to maintain equality, diversity and integrity, in each one of projects.

Novelite has earned a lot of reputation since its inception 2013. We believe in discipline and hard work. Our priority is to fulfil client's requirement and provide them with best possible solution with absolute ease and satisfaction. We strive to provide hassle-free services at an affordable, cost-effective way. Novelite recognises that managing the quality of its activities is a business critical issue for Novelite.

Our quality policy is to:

- Communicate both this policy and our quality objectives to all our employees and actively promote a commitment to quality at all levels of the organization and relevant interested parties as appropriate.
- Provide authoritative and highly professional services and products that delight our clients and fully satisfy their requirements.
- Continually improve the effectiveness of our management system and provision of all our services and products.
- Ensure all our staff are trained and briefed so that they can implement policies and procedures during their work.
- Comply with all relevant legislation.
- Ensure our business objectives are balanced with the needs and ambitions of our employees and supplies while delivering sustainable results for clients and stockholders.

This will be achieved by:

- Establishing, implementing and maintaining a quality management system that meets the requirement of ISO 9001 and where appropriate, we shall independently certify Novelite Group.
- Making this policy available to all interested parties.
- Setting and reviewing measurable quality objective and ensuring those objective are met.
- Providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout Novelite Group.
- Reviewing the effectiveness of business management systems and assessing opportunities for continual improvement.
- Identifying opportunities in products, services, markets and financial performance that will add value for clients and stockholders.

The Novelite Board is responsible for implementing our Quality Policy and ensuring it is communicable. All employee must ensure that they read this policy carefully. If you have questions or comments about the policy, or require advise in relation to any matters in it, please contact the Quality department.



Gulshan Kumar
Managing Director
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